October 13, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



Account: Phone Number: Service at



Total Due by 11/02/14

Amount you are enclosing

\$

October 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 11/14/14

Total Due

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spechum





October 25, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

¢

November 8, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

Total Due by 11/28/14

Charter News

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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Spectrumi

Charter



November 8, 2014

Account: Phone Number: Service at



Total Due by 11/28/14

Amount you are enclosing

e

€ Charter

July 18, 2012 Account: Phone Number: Security Code: Service At



Contact Us

visit us at www.charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance

Charter Internet®

Taxes, Fees and Charges

Current Charges due by 08/08/12

Total Due

Charter News

2012 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.

Charter is Hiring - Charter is now hiring to fill new Field Sales and Technical positions! Help represent one of the nation's largest providers of advanced Video, Internet and Phone services; by providing an unmatched experience to our customers. Charter rewards its teams with competitive wages, comprehensive benefits and opportunities for advancement within the organization.

Join the Charter team today!







Account:
Phone Number:
Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

October 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™ ...

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/14/14

Total Due



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Spectrum

Charter



October 25, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$

October 18, 2014
Auto Pay Notice

Account:

Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.





October 18, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due by Auto Pay

October 24, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/13/14

Total Due

Charter News

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October 24, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

November 12, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum

Charter



November 12, 2014

Account: Phone Number: Service at



Total Due by 12/02/14

Amount you are enclosing

\$

October 21, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/12/14

Total Due by Auto Pay

Charter News

Welcome to a bigger, faster, more powerful world!
-We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at charterspectrum.com . Welcome to Charter Spectrum.

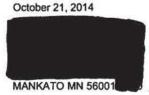
\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum

Charter



Account: Phone Number: Service at



Total Due by Auto Pay

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum

Charter



October 23, 2014

Account: Phone Number: Service at



Total Due by 11/12/14

Amount you are enclosing

\$

November 3, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$80.96 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.

Spectrum

Charter



November 3, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by 11/23/14

Amount you are enclosing

\$

November 12, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter TV®

Charter Internet®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 12/02/14

Total Due

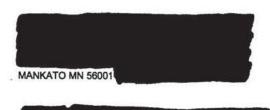
Charter News

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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.





November 12, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$

November 6, 2014 Account: Phone Number: Security Code: Service At



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Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

Charter News

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Spectrum

Charter



November 6, 2014

Account: Phone Number: Service at



Total Due by 11/26/14

Amount you are enclosing

\$



Charter News

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

For your convenience in making payments, Charter has drop box sites at Hy-Vee downtown, Hy-Vee Adams St, at Cub Foods, and in the parking lot of the Dimensions Center in North Mankato. We also offer Auto-Pay and E-Bill! Please visit www.charter.com or call Customer Service at 888-438-2427 for more information.

270131703003032

Security Code:

Statement of Service September 18, 2011







Account Phone Number For Service at



Contact Us

For Billing or Service Inquiries visit us at www.charter.com or call 1-888-GETCHARTER (1-888-438-2427)

Previous Balance Payments Received Adjustments Remaining Balance Charter Internet Services Charter Phone Services Taxes and Fees Current Charges Total Due by 10/09/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mall - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address

Check here and make changes on the back.

Account
Phone Number
For Service at

MANKATO MN 56001-

Total Due by 10/09/11

Amount you are enclosing:

\$



October 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/14/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for the first part of your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Spectrum

Charter



October 25, 2014

Account: Phone Number: Service at



Total Due by 11/14/14

Amount you are enclosing

\$



October 24, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at chartencom or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/13/14

Total Due

Charter News

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October 24, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

October 20, 2014
Auto Pay Notice
Account:

Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/10/14

Total Due by Auto Pay

Charter News

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-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrum

Charter



Phone Number: Service at

Account:

MANKATO MN 56001

October 20, 2014

Total Due by Auto Pay

October 24, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/13/14

Charter News

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Spectrum

Charter



October 24, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by 11/13/14

Amount you are enclosing

\$

November 6, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

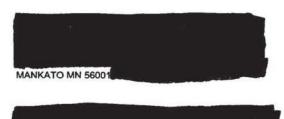
Charter News

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MANKATO MN 56001

Total Due by 11/26/14

Account: Phone Number: Service at

Amount you are enclosing

\$

November 4, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/24/14

Charter News

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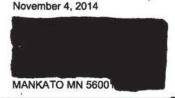
Spectrum

Charter



Account: Phone Number:

Service at



Total Due by 11/24/14

Amount you are enclosing

\$

November 2, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/22/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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Spectrum

Charter



Phone Number: Service at

Account: .

MANKATO MN 56001-

November 2, 2014

Total Due by Auto Pay

November 13, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 12/03/14

Total Due

- 100

Charter News

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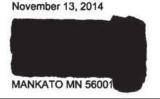
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$



October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply. to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 23, 2014

Account: Phone Number: Service at



Total Due by 11/12/14

Amount you are enclosing

November 4, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/25/14

Total Due by Auto Pay

Charter News

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Spectrumi

Charter



November 4, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

October 26, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/15/14

Charter News

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Spectrum

Charter



October 26, 2014

Account: Phone Number: Service at

MANKATO MN 560012

Total Due by 11/15/14

Amount you are enclosing

\$

November 3, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges,

Taxes, Fees and Charges

Current Charges Due By 11/23/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum

Charter



November 3, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

November 5, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/26/14

Total Due by Auto Pay

Charter News

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Spectrum

Charter



November 5, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by Auto Pay

November 9, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/29/14

Total Due



Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup Effective on or after December 16, 2014, the following changes
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum

Charter



November 9, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

November 4, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/24/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



November 4, 2014

Account: Phone Number: Service at



Total Due by 11/24/14

Amount you are enclosing

\$





January 12, 2013 Account: Phone Number: Security Code: Service At



MANKATO MN 56001

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Summary

Previous Balance

Payments Received

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 02/02/13

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.





January 12, 2013

Account: Phone Number: Service at



Total Due by 02/02/13

Amount you are enclosing

ø



November 6, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286

Expanded Service / Charter Select

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum

Charter



November 6, 2014

Account: Phone Number: Service at



Total Due by 11/26/14

Amount you are enclosing

\$



November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Dalarice

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

Inscendent Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

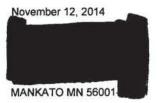
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Charter



Account: Phone Number: Service at



Total Due by 12/02/14

Amount you are enclosing

\$

November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 12/02/14

Total Due

Charter News

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Spectrum

Charter



November 12, 2014

Account: Phone Number:

Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

October 18, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/07/14

Charter News

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum . Welcome to Charter Spectrum.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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Spectrumi

Charter



October 18, 2014

Account: Phone Number: Service at



Total Due by 11/07/14

Amount you are enclosing

•

October 15, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/04/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter.

Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrum

Charter



October 15, 2014

Account: Phone Number: Service at



Total Due by 11/04/14

Amount you are enclosing

•

November 8, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/28/14

Charter News

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Spectrum

Charter



November 8, 2014

Account: Phone Number: Service at



Total Due by 11/28/14

Amount you are enclosing

•

November 12, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

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Spectrumi

Charter



November 12, 2014

Account: Phone Number: Service at



Total Due by 12/02/14

Amount you are enclosing

\$

October 24, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/13/14

Charter News

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Spectrumi

Charter



October 24, 2014

Account: Phone Number: Service at



Total Due by 11/13/14

Amount you are enclosing

\$

October 14, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TVTM

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

Total Due by 11/03/14

Charter News

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum . Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 14, 2014

Account: Phone Number: Service at



Total Due by 11/03/14

Amount you are enclosing

\$

November 2, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™ Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



Account: Phone Number:



November 2, 2014

Total Due by 11/22/14

Service at

Amount you are enclosing

\$

October 17, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrumi

Charter



October 17, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

October 23, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/13/14

Total Due by Auto Pay

Charter News

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- ATRES Series HD will launch on Latino View channel 865
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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Spectrum

Charter



October 23, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

October 23, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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October 23, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by 11/12/14

Amount you are enclosing

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October 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 11/16/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV.™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 27, 2014

Account: Phone Number: Service at



Total Due by 11/16/14

Amount you are enclosing

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November 13, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 12/03/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum





November 13, 2014

Account: Phone Number: Service at



Total Due by 12/03/14

Amount you are enclosing

\$



October 21, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
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Spectrum™ Triple Play at no cost to you. Watch over
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Spectrum

Charter



October 21, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by 11/10/14

Amount you are enclosing

\$

October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum

Charter



October 27, 2014

Account: Phone Number: Service at



Total Due by 11/16/14

Amount you are enclosing

\$



October 24, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received

Remaining Balance

Charter TV®

Charter Spectrum Internet™

Charter Spectrum Voice™

Taxes, Fees and Charges

Current Charges

Credit Balance - Do Not Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum

Charter



October 24, 2014

Account: Phone Number: Service at MANKATO MN 56001-

Credit Balance - Do Not Pay

October 25, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/14/14

Charter News

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Spectrum

Charter



October 25, 2014

Account: Phone Number: Service at



Total Due by 11/14/14

Amount you are enclosing

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October 19, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/10/14

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Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
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Spectrum™ Triple Play at no cost to you. Watch over
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with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrumi





October 19, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

November 12, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



November 12, 2014

Account: Phone Number: Service at



Total Due by 12/02/14

Amount you are enclosing

\$

November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

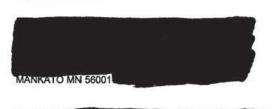
Charter News

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.





November 12, 2014

Account: Phone Number: Service at



Total Due by 12/02/14

Amount you are enclosing

\$

November 1, 2014 - Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

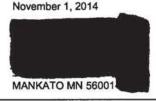
- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



Account: Phone Number: Service at



Total Due by 11/21/14

Amount you are enclosing

•



November 3, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Spectrum

Charter



November 3, 2014

Account: Phone Number: Service at



Total Due by 11/23/14

Amount you are enclosing

6

October 23, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

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- View channel 257
- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum

Charter



Account:
Phone Number:
Service at

MANKATO MN 56001

Total Due by 11/12/14

Amount you are enclosing

\$

November 3, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/23/14

Charter News

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 Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum

Charter



November 3, 2014

Account: Phone Number: Service at



Total Due by 11/23/14

Amount you are enclosing

\$

October 23, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Spectrum Internet™

Charter Spectrum Voice™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/13/14

Total Due by Auto Pay

Charter News

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Spectrum.

Charter



October 23, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by Auto Pay

October 20, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/09/14

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



October 20, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by 11/09/14

Amount you are enclosing

\$

November 10, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/01/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum

Charter



November 10, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by Auto Pay

October 20, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/09/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum . Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to

channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 20, 2014

Account: Phone Number: Service at



Total Due by 11/09/14

Amount you are enclosing

\$

November 4, 2014 **Auto Pay Notice** Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/25/14

Total Due by Auto Pay

Charter News

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November 4, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by Auto Pay

October 19, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/08/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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charter.com/spectrum. Welcome to Charter Spectrum.

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Spectrum





October 19, 2014

Account: Phone Number: Service at



Total Due by 11/08/14

Amount you are enclosing

\$

October 22, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/11/14

Charter News

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Spectrum

Charter



October 22, 2014

Account: Phone Number: Service at



Total Due by 11/11/14

Amount you are enclosing

\$

November 12, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

116

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum

Charter



November 12, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by Auto Pay

October 27, 2014
Auto Pay Notice

Account: Phone Number:

Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/18/14

Total Due by Auto Pay

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum

Charter



October 27, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by Auto Pay

October 24, 2014 Auto Pay Notice Account:

Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/15/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 24, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

November 12, 2014 Auto Pay Notice Account:

Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

Total Due by Auto Pay

Charter News

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Spectrum

Charter



November 12, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by Auto Pay

November 2, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/22/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



November 2, 2014

Account: Phone Number: Service at



Total Due by 11/22/14

Amount you are enclosing

\$

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Spectrumi

Charter



October 23, 2014

Account: Phone Number: Service at



Total Due by 11/12/14

Amount you are enclosing

\$

October 17, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/06/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum . Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrumi

Charter



October 17, 2014

Account: Phone Number: Service at



Total Due by 11/06/14

Amount you are enclosing

\$

November 5, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/25/14

Charter News

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Specirum

Charter



November 5, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due by 11/25/14

Amount you are enclosing

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270131705002048 Security Code: **Statement of Service September 27, 2011**







Account Information



Contact Us

For Service at

Account



For Billing or Service Inquiries visit us at www.charter.com or call 1-888-GETCHARTER (1-888-438-2427)

Charter News

For your convenience in making payments, Charter has drop box sites at Hy-Vee downtown, Hy-Vee Adams St, at Cub Foods, and in the parking lot of the Dimensions Center in North Mankato. We also offer Auto-Pay and E-Bill! Please visit www.charter.com or call Customer Service at 888-438-2427 for more information.

Summary	
Previous Balance	
Payments Received	
Remaining Balance	
Charter TV Services	
Charter Internet Services	
Charter Phone Services	
Taxes and Fees	
Current Charges	
Total Due by 10/18/11	

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mall - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address

Check here and make changes on the back.

Account Phone Number For Service at



Total Due by 10/18/11

Amount you are enclosing:

\$



November 12, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/02/14

Total Due by Auto Pay

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

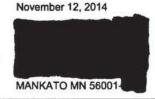
- mun2 will launch on Digi Tier 1 channel 286
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Spectrum

Charter



Account: Phone Number: Service at



Total Due by Auto Pay

November 3, 2014 Auto Pay Notice Account:

Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/24/14

Total Due by Auto Pay

Charter News

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Spectrum

Charter



November 3, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

October 14, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

- Previous Balance
- Payments Received -Thank You!
- Remaining Balance
- Charter Spectrum TV™
- Charter Spectrum Internet™
- Charter Spectrum Voice™
- Other Charges
- Taxes, Fees and Charges
- **Current Charges**

Total Due by 11/03/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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charter.com/spectrum. Welcome to Charter Spectrum.

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Spectrum





October 14, 2014

Account: Phone Number: Service at



Total Due by 11/03/14

Amount you are enclosing

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November 2, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/22/14

Charter News

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Spectrum

Charter



November 2, 2014

Account: Phone Number: Service at



Total Due by 11/22/14

Amount you are enclosing

\$

October 21, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/10/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Charter



October 21, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

•

November 4, 2014 Auto Pay Notice Account:

Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/25/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum

Charter



November 4, 2014

Account: Phone Number: Service at MANKATO MN 56001-

Total Due by Auto Pay

October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

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Spectrumi

Charter



October 27, 2014

Account: Phone Number: Service at



Total Due by 11/16/14

Amount you are enclosing

\$

October 19, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/08/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrum

Charter



October 19, 2014

Account: Phone Number: Service at



Total Due by 11/08/14

Amount you are enclosing

\$



November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

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.harter



MANKATO MN 56001

November 12, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due by 12/02/14

Amount you are enclosing



October 24, 2014 **Auto Pay Notice**Account:

Phone Number:

Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/14/14

Total Due by Auto Fay

Charter News

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Spectrum

Charter



October 24, 2014

Account: Phone Number: Service at MANKATO MN 56001-

Total Due by Auto Pay

October 22, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/11/14

Total Due

Charter News

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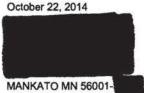
Spectrum





Account: Phone Number:

Service at



Total Due

Amount you are enclosing

\$



October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

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Spectrum



Account:
Phone Number:
Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

\$

October 28, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

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Summary

- Previous Balance
- Payments Received -Thank You!
- Remaining Balance
- Charter Spectrum TV™
- Charter Spectrum.Internet™
- Charter Spectrum Voice™
- Other Charges
- Taxes, Fees and Charges
- Current Charges
 - YOUR AUTO PAY WILL BE PROCESSED 11/18/14
- Total Due by Auto Pay

Charter News

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Spectrum

Charter



Account: Phone Number: Service at October 28, 2014

MANKATO MN 56001

Total Due by Auto Pay

October 23, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

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Account: Phone Number: Service at



Total Due by 11/12/14

Amount you are enclosing

2



November 3, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 11/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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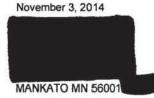
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Spectrum





Account: Phone Number: Service at



Total Due by 11/23/14

Amount you are enclosing

2



October 18, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/07/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
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call with advanced, reliable Voice service. Just sit back,
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charter.com/spectrum . Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





Account: Phone Number: Service at



Total Due by 11/07/14

Amount you are enclosing

\$



October 22, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:



Contact Us

Service At

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/12/14

Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup Effective on or after December 16, 2014, the following changes
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Charter



October 22, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due by Auto Pay

November 7, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/27/14

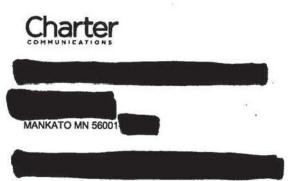
Charter News

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November 7, 2014 Phone Number: MANKATO MN 56001

Total Due by 11/27/14

Account:

Service at

Amount you are enclosing

October 17, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/06/14

Total Due

Charter News

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October 17, 2014

MANKATO MN 56001-

Total Due

Account: Phone Number: Service at

Amount you are enclosing

\$

November 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/21/14

Total Due

Charter News

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Spectrum





MANKATO MN 56001-

Account: Phone Number: Service at



November 1, 2014

Total Due

Amount you are enclosing

\$

October 20, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/09/14

Total Due

Charter News

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charter.com/spectrum. Welcome to Charter Spectrum.

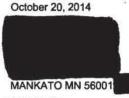
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Spectrum

Charter



Account:
Phone Number:
Service at



Total Due

Amount you are enclosing

\$

November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

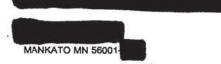
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November 12, 2014 Phone Number:

MANKATO MN 56001-

Total Due by 12/02/14

Account:

Service at

Amount you are enclosing

October 23, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 11/12/14

Charter News

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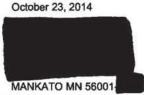
Spectrum

Charter



MANKATO MN 56001-

Account: Phone Number: Service at



Total Due by 11/12/14

Amount you are enclosing

2

November 12, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Credit Balance - Do Not Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum





Account: Phone Number: Service at



November 12, 2014

Credit Balance - Do Not Pay

October 27, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Partial Month Charges

Taxes, Fees and Charges

Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/17/14

Total Due by Auto Pay

Charter News

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Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrumi

Charter



October 27, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

November 6, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 11/26/14

Charter News

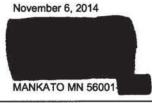
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Account: Phone Number: Service at



Total Due by 11/26/14

Amount you are enclosing

October 16, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

Total Due by 11/05/14

Charter News

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum . Welcome to Charter Spectrum.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum





Account:
Phone Number:
Service at

MANKATO MN 56001-

Total Due by 11/05/14

Amount you are enclosing

æ

October 21, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter:Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

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Spectrum™ Triple Play at no cost to you, Watch over
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Spectrum

Charter



Account: Phone Number: Service at



Total Due by 11/10/14

Amount you are enclosing

2

October 28, 2014 Auto Pay Notice Account: Phone Number: Security Code:



Contact Us

Service At

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/18/14

Total Due by Auto Pay

Charter News

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Spectrum

Charter

MANKATO MN 56001-

Account: Phone Number:

Service at

MANKATO MN 56001-

October 28, 2014

Total Due by Auto Pay

November 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

Total Due by 11/21/14

Charter News

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Spectrumi

Charter

MANKATO MN 56001-

Account: Phone Number: Service at MANKATO MN 56001-

Total Due by 11/21/14

Amount you are enclosing

\$

October 15, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/05/14

Total Due by Auto Pay

Charter News

Credit Card Expiration - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in November 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at www.charter.com/updatecreditcard .

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Charter



October 15, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by Auto Pay

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/12/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Account: Phone Number: Service at



Total Due

Amount you are enclosing

October 17, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/06/14

Charter News

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Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Welcome to a bigger, faster, more powerful world!
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relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

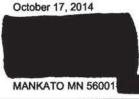
DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrum





Account: Phone Number: Service at



Total Due by 11/06/14

Amount you are enclosing

\$

October 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/16/14

Total Due

Charter News

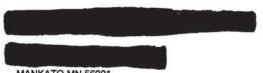
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select





MANKATO MN 56001

Account: Phone Number: Service at



October 27, 2014

Total Due

Amount you are enclosing

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance Payments Received Adjustments

Past Due Balance - Due Now Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Partial Month Charges Taxes, Fees and Charges

Current Charges Due By 11/12/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$104.94 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.





October 23, 2014 Phone Number: MANKATO MN 56001-

Total Due

Account:

Service at

Amount you are enclosing

October 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

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October 27, 2014 Phone Number: MANKATO MN 56001-

Total Due by 11/16/14

Account:

Service at

Amount you are enclosing



October 15, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/04/14

Total Due

Charter News

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DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrum





October 15, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$

November 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

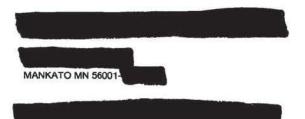
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Spectrum





November 1, 2014

Account: Phone Number: Service at



Total Due by 11/21/14

Amount you are enclosing

\$

October 22, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/11/14

Total Due

Charter News

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Spectrum

Charter



October 22, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$



November 15, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/05/14

Charter News

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Spectrum

Charter

MANKATO MN 56001-

November 15, 2014

Account:

· Phone Number:

Service at

MANKATO MN 56001-

Total Due by 12/05/14

Amount you are enclosing

\$



November 9, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/29/14

Charte: News

Water - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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lengther Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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November 9, 2014

Account: Phone Number:

Service at



MANKATO MN 56001-

Total Due by 11/29/14

Amount you are enclosing



October 17, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 11/06/14

Charler News

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Typ of the Month - Princetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter net/ondemand to learn more.

Charter



October 17, 2014

Account: Phone Number:

Service at

MANKATO MN 56001-

Total Due by 11/06/14

Amount you are enclosing

\$

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

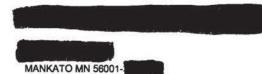
Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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Spectrum





October 23, 2014

Account: Phone Number: Service at



Total Due by 11/12/14

Amount you are enclosing

\$

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

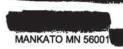
Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



Phone Number: Service at

Account:

MANKATO MN 56001-

October 23, 2014

Total Due by 11/12/14

Amount you are enclosing

November 1, 2014 Account: Phone Number: Security Code: Service At



351

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/21/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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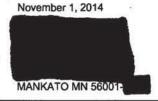
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / **Charter Select**







Account: Phone Number: Service at



Total Due

Amount you are enclosing



November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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November 12, 2014 Account: Phone Number: Service at MANKATO MN 5600

Total Due by 12/02/14

Amount you are enclosing

\$

November 9, 2014 **Auto Pay Notice** Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/01/14

Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

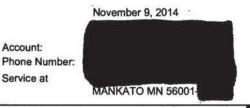
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Total Due by Auto Pay



CHARTER COMMUNICATIONS PO BOX 3149 MILWAUKEE WI 53201-3149

Account:

Service at

CHARTER COMMUNICATIONS

MILWAUKEE WI 53201-3149

PO BOX 3149

October 22, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/11/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi





Account:
Phone Number:
Service at

MANKATO MN 56001

Total Due by 11/11/14

Amount you are enclosing

¢

November 12, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/02/14

Total Due by Auto Pay

Charter News

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Spectrum

Charter



Account: Phone Number: Service at MANKATO MN 56001

Total Due by Auto Pay

October 27, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/17/1

Total Due by Auto Pay

Charter News

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Spectrum

Charter



Account: Phone Number: Service at MANKATO MN 56001-

October 27, 2014

Total Due by Auto Pay



November 10, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now Charter Spectrum Internet™ Charter Spectrum Voice™ One-Time Charges

Current Charges Due By 11/30/14

Total Due

Charter News

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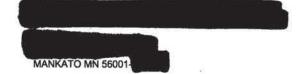
Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month — Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-866-980-3069 to upgrade today!

Spectrum

Charter



November 10, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

¢



October 24, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

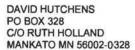
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Spectrum

Charter



October 24, 2014

Account: Phone Number: Service at



Total Due by 11/13/14

Amount you are enclosing

\$



November 7, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at consection sections or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 11/27/14

Total Due

Charter News

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November 7, 2014

MANKATO MN 56001



Total Due

Account: Phone Number: Service at

Amount you are enclosing



November 3, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/23/14

Total Due

Charter News

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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.





November 3, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

October 28, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/17/14

Total Due

Charter News

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Account: Phone Number: Service at



Total Due

Amount you are enclosing

October 14, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/04/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
SpectrumTM Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the

ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrumi

Charter

MANKATO MN 56001

Account: Phone Number: Service at October 14, 2014

MANKATO MN 56001

Total Due by Auto Pay

October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

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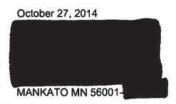
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Spectrumi





Account: Phone Number: Service at



Total Due by 11/16/14

Amount you are enclosing

\$

November 6, 2014 Auto Pay Notice Account:

Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/27/14

Total Due by Auto Pay

Charter News

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Charter

SAINT PETER MN 56082

November 6, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due by Auto Pay

November 10, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received Remaining Balance Charter Spectrum Internet™ Current Charges Total Due by 11/30/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum





November 10, 2014

Account: Phone Number: Service at MANKATO MN 56001-

Total Due by 11/30/14

Amount you are enclosing

\$



November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- ATRES Series HD will launch on Latino View channel 865 - FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



November 12, 2014

Account: Phone Number: Service at



Total Due by 12/02/14

Amount you are enclosing

6

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/12/14

Total Due

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum





Account:
Phone Number:
Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/16/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

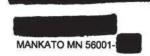
Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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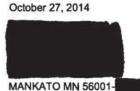
Spectrum

Charter



Account: Phone Number:

Service at



Total Due

Amount you are enclosing

\$

November 6, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

- **Previous Balance**
- Payments Received -Thank You!
- Remaining Balance
- Charter Spectrum TV™
- Charter Spectrum Internet™
- Charter Spectrum Voice™
- Other Charges
- Partial Month Charges
- Taxes, Fees and Charges
- **Current Charges**
- Total Due by 11/26/14

Charter News

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Account: Phone Number: Service at



November 6, 2014

Total Due by 11/26/14

Amount you are enclosing

November 12, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

Total Due by Auto Pay

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum

Charter

MANKATO MN 56001-

Account: Phone Number: Service at MANKATO MN 56001-

November 12, 2014

Total Due by Auto Pay

October 27, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:



Contact Us

Service At

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/17/14

Total Due by Auto Pay

Charter News

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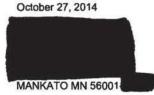
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Spectrum

Charter



Account: Phone Number: Service at



Total Due by Auto Pay

November 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$113.97 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Spectrum

Charter



Account: Phone Number: Service at



November 12, 2014

Total Due by 12/02/14

Amount you are enclosing

\$



October 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/14/14

Charter News

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Spectrum

Charter



Account: Phone Number: Service at



Total Due by 11/14/14

Amount you are enclosing

e

November 9, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	69.98
Payments Received	0.00
Past Due Balance - Due Now	69.98
Charter Spectrum Internet™	49.99
Charter Spectrum Voice™	19.99
One-Time Charges	7.95
Current Charges Due By 11/29/14	77.93
Total Due	\$147.91
e de la companya de l	

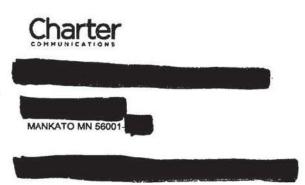
Charter News

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Spectrum



Account:
Phone Number:
Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

October 27, 2014 Account: Phone Number: Security Code: Service At



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Summany Previous Balance Fayments Received -Thank You! Past Due Balance Due Now Charter Spectrum TV™ Charter Spectrum Internet™ Gharter Spectrum Voice™ Other Charges One Time Charges Taxes, Fees and Charges Current Charges Due By 11/16/14 Total Due



Charter News

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Spectrum

Charter



Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$

October 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary Previous Balance

Rayments Received Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

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Specirum





October 23, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due by 11/12/14

Amount you are enclosing

\$



October 17, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

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Summary Previous Balance Rayments Received -Thank Youl Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges Introduction Assistant Be PROCESSED 11/07/14 Total Due by Auto Pay

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter SpectrumTM Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 17, 2014

Account: Phone Number: Service at MANKATO MN 56001-

Total Due by Auto Pay

October 23, 2014

Auto Pay Notice

Account:

Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/13/14

Total Due by Auto Pay

Charter News

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October 23, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by Auto Pay

October 22, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:



Contact Us

Service At

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Previous Balance Payments Received -Thank You! Remaining Balance

Charter Internet®
Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/13/14

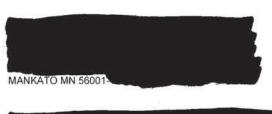
Total Due by Auto Pay

Charter News

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October 22, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



October 24, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/13/14

Charter News

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Spectrum

Charter



October 24, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by 11/13/14

Amount you are enclosing

\$

November 2, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Rayments Received -Thank You! Remaining Balance Charter Spectrum TV ** Charter Spectrum Internet ** Charter Spectrum Voice ** Other Charges Taxes, Fees and Charges Current Charges Total Due by 11/22/14

Charter News

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Spectrum

Charter



November 2, 2014

Account: Phone Number: Service at



Total Due by 11/22/14

Amount you are enclosing

9

November 3, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV** Charter Spectrum Internet** Charter Spectrum Voice** Other Spectrum Voice** Other Charges Taxes Fees and Charges Current Charges YOUR AUTO PAY WILL BE PROCESSED 11/24/14

Charter News

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Spectrum

Charter



November 3, 2014

Account: Phone Number: Service at MANKĀTO MN 56001-

Total Due by Auto Pay



November 2, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/22/14

Charter News

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Spectrum

Charter



November 2, 2014

Account: Phone Number: Service at



Total Due by 11/22/14

Amount you are enclosing

\$



October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

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October 27, 2014

Account: Phone Number: Service at



Total Due by 11/16/14

Amount you are enclosing

\$







January 18, 2013 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 02/08/13

Total Due by Auto Pay

Charter News



Live It with Charter® Member Status
Tier: Platinum | Point Balance: 77869 *
For every \$1 spent with Charter you earn 15
points. Visit live:twithcharter.com to redeem
your points for amazing rewards! Questions?
Email membercare@liveitwithcharter.com.
*May not reflect most recent account activity.





Account:
Phone Number:
Service at

MANKATO MN 56001

Total Due by Auto Pay

October 17, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/07/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrum





October 17, 2014

Account: Phone Number: Service at

MANKATO MN 56001-

Total Due by Auto Pay

October 22, 2014 Account: Phone Number: Security Code: Service At



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Summary Previous Ba

Previous Balance
Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/11/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$105.96 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Spectrum

Charter



October 22, 2014

Account: Phone Number: Service at MANKATO MN 56001-

Total Due by 11/11/14

Amount you are enclosing

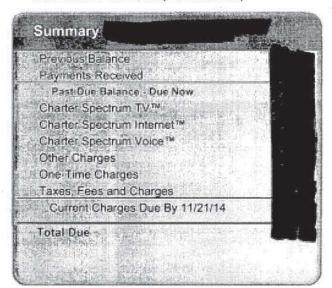
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November 1, 2014 Account: Phone Number: Security Code: Service At



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Charter News

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Spectrum





Account: Phone Number: Service at MANKATO MN 56001-

November 1, 2014

Total Due

Amount you are enclosing

\$

November 6, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank You! Past Due Balance - Due Now Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges One-Time Charges Taxes Fees and Charges Current Charges Due By 11/26/14 Total Due



Charter News

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Spectrum





November 6, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

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November 1, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank Youl Remaining Balance Charter Spectrum TVT* Charter Spectrum Internet T* Charter Spectrum Voice T* Other Charges Taxes, Fees and Charges Current Charges Total Due by 11/21/14

Charter News

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Specirum

Charter



November 1, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by 11/21/14

Amount you are enclosing

\$



October 27, 2014

Auto Pay Notice

Account: Phone Number:

Security Code: Service At



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Summary Service from 11/07/14 through 12/06/14 details on following pages

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/17/14

Total Due by Auto Pay

Charter News

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October 27, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by Auto Pay

November 8, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges Credit Balance - Do Not Pay

Charter News

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Charter



November 8, 2014

Account: Phone Number: Service at MANKATO MN 56001-

Credit Balance - Do Not Pay



November 6, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Spectrum

Charter



November 6, 2014

Account: Phone Number: Service at



Total Due by 11/26/14

Amount you are enclosing

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October 23, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/12/14

Total Due



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Spectrum

Charter



October 23, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due

Amount you are enclosing

\$

November 1, 2014 Account: Phone Number: Security Code: Service At



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Summary

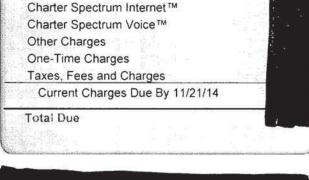
Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™





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November 1, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing



October 23, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/12/14

Total Due

Charter News

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Spectrum:

Charter



October 23, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

0

October 17, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Internet® Taxes, Fees and Charges Current Charges Total Due by 11/06/14

Charter News

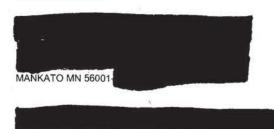
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Spectrumi

Charter



October 17, 2014

Account: Phone Number: Service at



Total Due by 11/06/14

Amount you are enclosing

\$

October 26, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received Past Due Balance : Due Now Charter Spectrum TV.* Charter Spectrum Internet ** Charter Spectrum Voice ** Other Charges One: Time Charges Partial Month Charges Taxes Fees and Charges Current Charges Due By 11/15/14

Charter News

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Spectrum

Charter



October 26, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

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October 23, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges Total Due by 11/12/14

Charter News

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Spectrum

Charter



October 23, 2014

Account: Phone Number: Service at



Total Due by 11/12/14

Amount you are enclosing

2

October 18, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/07/14

Charter News

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Spectrum





October 18, 2014

Account: Phone Number: Service at



Total Due by 11/07/14

Amount you are enclosing

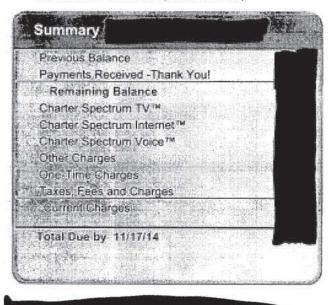
o.

October 28, 2014 Account: Phone Number: Security Code: Service At



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Charter News

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Spectrum

Charter



October 28, 2014

Account: Phone Number:

Service at

MANKATO MN 56001

Total Due by 11/17/14

Amount you are enclosing

\$

October 23, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received Past Oue Balance - Due Now Charter Spectrum TV™ Charter Spectrum Internet™ selfaxes blees and Charges Lurrent Charges Due By 11/12/14 Illotal Due

Charter News

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Expanded Service / Charter Select

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Spechum





October 23, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

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November 13, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank You! Past Due Balance - Due Now Charter Internet® Charter Phone® One-Time Charges Taxes, Fees and Charges Current Charges Due By 12/03/14 Total Due

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month — Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-866-980-3069 to upgrade today!





November 13, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

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November 6, 2014 Auto Pay Notice Account: Phone Number:

Security Code: Service At



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Previous Balance Payments Received Remaining Balance Charter Internet® Current Charges YOUR AUTO PAY-WILL BE PROCESSED 11/27/14 Total Due by Auto Pay

Charter News

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November 6, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



October 23, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/12/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 23, 2014

Account:
Phone Number:
Service at



Total Due by 11/12/14

Amount you are enclosing

\$

October 18, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/07/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
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Spectrum

Charter



October 18, 2014

Account: Phone Number: Service at



Total Due by 11/07/14

Amount you are enclosing

\$



October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

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Spectrum

Charter



October 27, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

9

November 7, 2014 Account: Phone Number: Security Code: Service At



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Summary Previous Balance Payments Received - Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges

Charter News

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Spectrum

Charter



November 7, 2014

Account: Phone Number: Service at



Total Due by 11/27/14

Amount you are enclosing

Q



October 18, 2014 Account: Phone Number: Security Code: Service At



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Revious Balance Payments Received -Thank Youl Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Plaxes Fees and Charges Guirent Charges

Charter News

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Spectrum

Charter



October 18, 2014

Account: Phone Number: Service at



Total Due by 11/07/14

Amount you are enclosing

Ф

October 23, 2014

Auto Pay Notice

Account:

Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/14/14

Total Due by Auto Pay

Charter News

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Spectrum

Charter



October 23, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by Auto Pay

October 23, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

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Charter



October 23, 2014

Account: Phone Number: Service at

MANKATO MN 56001

Total Due by 11/12/14

Amount you are enclosing

\$

November 1, 2014 Auto Pay Notice Account: Phone Number: Security Code:



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Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum internet™ Charter Spectrum Voice™ Other Charges Taxes Fees and Charges Guirent Charges scour Auto Pay Will be PROCESSED 11/22/14 Total Due by Auto Pay

Charter News

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Spectrum

Charter



November 1, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

October 18, 2014 Account: Phone Number: Security Code:

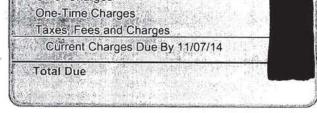


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Service At

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Summary Previous Balance Payments Received -Thank You! Adjustments Past Due Balance - Due Now Charter TV® Charter Internet® Charter Phone® Other Charges One-Time Charges Taxes, Fees and Charges Current Charges Due By 11/07/14 Total Due



Charter News

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October 18, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

October 17, 2014 Auto Pay Notice

Account:

Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are détailed in the Billing Information section.

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DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Spectrum

Charter



October 17, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

October 26, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Playments Received Past Due Balance Due Now Charter Spectrum Ty^{TN} Charter Spectrum Internet M Charter Spectrum VoceTM Other Charges One-Time Charges Taxes, Fees and Charges Current Charges Due By 11/15/14 Total Due



Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum

Charter



October 26, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

2



January 23, 2013 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance



HD Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 02/13/13

Charter News

Attention - Phone Customer Notice enclosed

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.





January 23, 2013 Account: Phone Number: Service at MANKATO MN 56001

Total Due by 02/13/13

Amount you are enclosing



November 6, 2014 Account: Phone Number: Security Code: Service At



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Summary.

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



November 6, 2014

Account: Phone Number: Service at



Total Due by 11/26/14

Amount you are enclosing

\$

October 17, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/06/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum:

Charter



October 17, 2014

Account: Phone Number: Service at



Total Due by 11/06/14

Amount you are enclosing

0

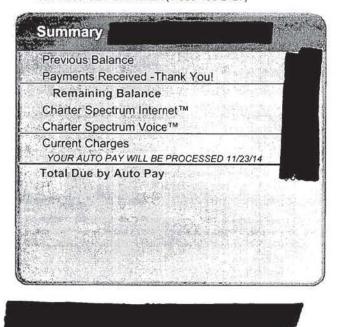
November 3, 2014 Auto Pay Notice Account: Phone Number: Security Code:



Contact Us

Service At

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Charter News

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Spectrum





November 3, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



November 10, 2014 Account: Phone Number: Security Code: Service At



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Previous Balance Payments Received -Thank Youl Adjustments Remaining Balance Charter TV® Charter Internet® Charter Phone® One-Time Charges Taxes Fees and Charges Gurrent Charges Total Due by 11/30/14

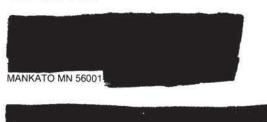
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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.





November 10, 2014

Account: Phone Number: Service at



Total Due by 11/30/14

Amount you are enclosing

\$

October 18, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charles Spectrum TV1

Charter Spectrum Internet™

Charter-Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay

Charter News

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Spectrum

Charter



October 18, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

October 24, 2014 Account: Phone Number: Security Code: Service At



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Summary Service from 11/04/14 through 12/03/14 details on following peges Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges Total Due by 11/13/14

Charter News

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Spectrum

Charter



October 24, 2014

Account: Phone Number: Service at



Total Due by 11/13/14

Amount you are enclosing

0

October 27, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

Charter News

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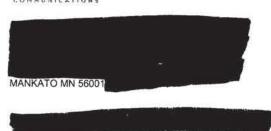
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Spectrum

Charter



October 27, 2014

Account: Phone Number:

Service at



Total Due by 11/16/14

Amount you are enclosing

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October 18, 2014 Account: Phone Number: Security Code: Service At



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Summary Previous Balance Rayments Received -Thank You! Adjustments Past Due Balance - Due Now Charter Spectrum TV™ Charter Spectrum internst™ Charter Spectrum Voice™ Other Charges One-Time Charges Taxes, Fees and Charges Current Charges Due By 11/07/14 Total Due



Charter News

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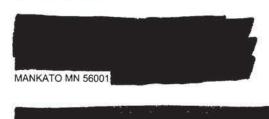
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relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum.





October 18, 2014

Account:
Phone Number:
Service at



Total Due

Amount you are enclosing

¢.

October 22, 2014 **Auto Pay Notice**Account:

Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/12/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
 ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrumi

Charter



October 22, 2014

Account: Phone Number: Service at MANKATO MN 56001

Total Due by Auto Pay



October 14, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum Internet™

Charter Spectrum Voice™

One-Time Charges

Current Charges Due By 11/03/14

Total Due



Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter net/ondemand to learn more.

Spectrum





October 14, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

4



November 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

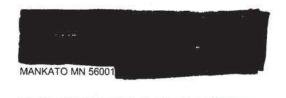
Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum Internet™ Current Charges Total Due by 11/21/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TVTM. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum





November 1, 2014

Account: Phone Number: Service at



Total Due by 11/21/14

Amount you are enclosing

0

November 12, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 12/02/14

Total Due

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

Charter News

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Spectrum

Charter



November 12, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$

